

Terms and Conditions

Definition:

The terms "we", "us" & "our" refers to My Secret Chef.
The terms "you" & "your" refers to the Client.

Background:

My Secret Chef is a business registered in England, so the laws of England apply to the agreement between My Secret Chef and the Client (meaning the laws of no other country will apply).

We agree that:

Service

- We will provide the My Secret Chef Service as confirmed on the booking form. In the unlikely event that a service and/or food becomes impractical and/or unavailable, it will be replaced or altered with any other service or food of similar or no lower quality; and for that reason, we will not be in breach of the agreement.

Cancellation

- We will refund you the amount for the day(s) on which we cannot provide the service. Therefore, we will not be in breach of the agreement.

You agree that:

Method of Payment

- You will pay a non-refundable deposit of 30% (via bank transfer) at the time of booking.
- You will pay the remaining balance (via bank transfer) eight weeks before the start of the hire.
- You will pay the full price (via bank transfer) of the service on booking, if the hire starts within eight weeks.

Cancellation

- You will Inform us of any notices, requests, demands and any cancellation via info@mysecretchef.co.uk
- If you cancel the service within 8 weeks before the start of hire and/or within the period of hire, you will lose all monies sent to My Secret Chef.

Venue

- If you hire our services from a venue of more than 15km from Bourg Sainte Maurice, you shall incur the additional cost of fuel to & from the venue of hire.
- You will provide parking for our vehicle and/or cover the cost of parking if one is not available.
- You will provide us with access to the venue by providing a key or entry code, so that we can come in early to prepare breakfast and stay late to clear up after dinner.
- You will provide and allow access for the storage of equipment and beverages at the venue.
- You will not use any of our equipment stored at the venue. Any damage(s) made to our property by you or any other persons within the booking shall compensate My Secret Chef within the period of hire.
- You will inform the owners of the venue, if you are renting from someone else, that you are using the My Secret Chef service. You shall provide us with the owners contact number and email address so we can ensure that the owner of the venue has no objection to us having access and providing the service.

Disputes

- You will not cause distress and/or danger to our staff and/or any third party. In the unlikely event that you have a reason to complain (Elements not covered by this include, but are not limited to: third parties, unforeseen cancellations or closures & force majeure), you will inform My Secret Chef through friendly consultation at the time of the event to rectify the situation.

If any of the terms in this Agreement are held to be invalid or unenforceable in whole or in part, all other points will nevertheless continue to be valid and enforceable with the invalid or unenforceable terms severed from the remainder of this Agreement.

Breaching the contract will result in termination of services and all monies sent to My Secret Chef.