

“My Secret Chef” Terms of Sale

Callum Saffet (RCS Chambery: 838 233 971 00012) domiciled at Audrex, La Vieille Scierie, 73550, Les Allues.

Yasmin Safiri (RCS Chambery: 838 235 299 00016) domiciled at Audrex, La Vieille Scierie, 73550, Les Allues.

Callum & Yasmin operate together in France under the commercial name “My Secret Chef”. The French law applies to these Terms of Sale and any agreement or transaction between you and us, including any dispute.

Definitions

‘Us’, ‘our’ or ‘we’ means Callum and Yasmin.

‘You’ or ‘your’ means the client.

Payment

Prices are quoted in euros and must be paid in that currency.

A non-refundable deposit of 30% of the total service cost must be paid at the time of booking. The balance is due four weeks prior to the start of the service.

If the service starts within four weeks of booking, the total service cost must be paid in full at the time of booking.

Cancellation

You shall immediately inform us via phone and/or email if you cancel.

If you cancel within four weeks prior to the start of the service or if you cancel during the service, you will lose all money paid to us.

If we are unable to provide the services due to unforeseen circumstances beyond our control, we will endeavour to find a replacement, but we will notify you immediately.

If the food has not been delivered to your property and we cannot perform the service, we will refund you for the service and food not provided.

If the food has been delivered to your property and we cannot perform the service, we will refund you for the service that was not provided. However, the cost of the food cannot be refunded.

In the event of unforeseen circumstances arising beyond our control including, but not limited to third parties, closures and force majeure, we will not be held responsible and be obliged to offer any refunds.

Your Responsibilities

Pay the cost of our fuel round trip from Bourg-Saint-Maurice, which will be calculated and added to the total service cost.

Provide free parking for our vehicle or pay the cost of parking if it is not available.

Provide us with a key or entry code to access the property.

Provide and allow access for the storage of equipment and food at the property.

You will not use our equipment stored at the property. If you use and damage our equipment, you shall compensate us within the period we perform the service.

You will inform the landlord that you are using our service.

You will provide us with the landlord’s phone number and email address, so we can ensure that the landlord has no objection to us having access to and providing the service at the property.

Disputes

If you are not satisfied with any aspect of our services, you will notify us as soon as possible so that we can try to find an amicable solution. We cannot refund payments for services provided once you leave resort.

If you do not comply with our Terms of Sale, we will immediately withdraw our services without refund.

Errors and omissions excepted.